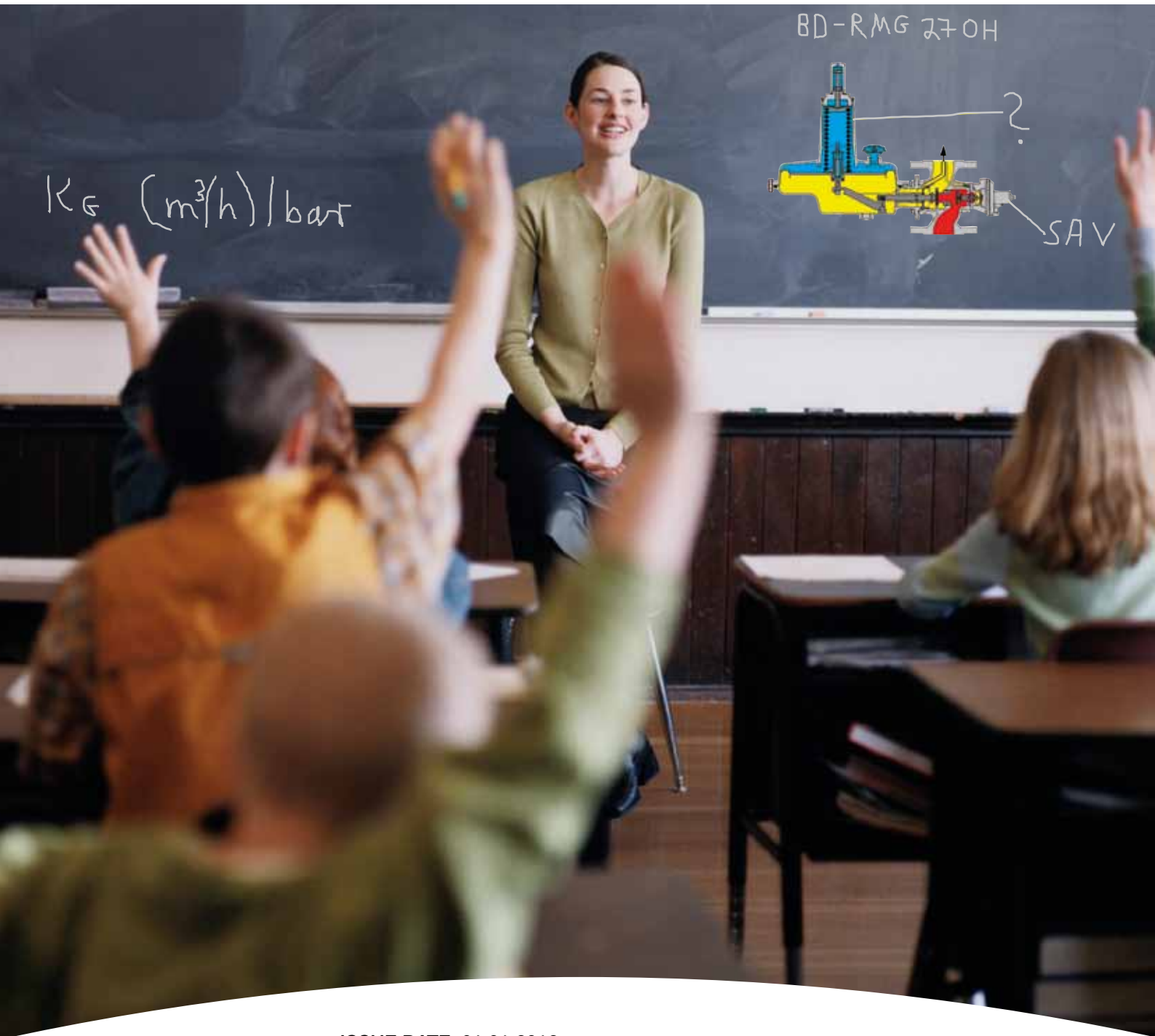


Training Rates - 2012



ISSUE DATE: 01.01.2012

**Serving the Gas Industry
Worldwide**

RMG
by Honeywell

Customer Support Services

Our sales teams undergo extensive product training and are able to give expert technical advice and assistance and would welcome the opportunity to discuss your particular requirements.

You can extend the quality and integrity of your product investment with our Customer Support Service that's right for your specific needs.

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Maintenance:

Regular maintenance is essential to ensure safe and accurate operation of equipment. Where continuity of supply must be guaranteed we would recommend a frequent maintenance policy to be considered. Our service team will be pleased to assist on your requirements.

Spares:

Bryan Donkin RMG is able to offer a comprehensive range of spare parts supply. Availability of replacement parts is a key element in providing product support to our customers who perform their own maintenance.

By providing quality parts and responsive support will help to return your Bryan Donkin RMG product to peak performance.

Discontinued Products:

Spares are provided for longer than normal periods for discontinued product, this service is handled on a case-by-case basis due to the ongoing availability of certain components.

The spares kits highlighted in this publication indicate discontinued product and recommend contacting us directly for up to date details on availability and delivery periods.

Repair/Refurbishment:

Whenever your product needs repair/refurbishment, simply contact us, you will be provided with an estimated cost to provide this service. Our factory trained personnel will undertake to repair/refurbish to an 'operationally as new condition' as a minimum. This will comprise of an initial inspection of the unit, replacement of any worn or damaged parts and a re-test.

This service operates on the basis that the unit is received in a repairable condition and at the discretion of Bryan Donkin RMG. Standard repairs/refurbishment's carry a 180 day warranty against defect.

Training Rates

Effective from 1st January 2012 the following Rates will apply:

Courses undertaken at BD-RMG premises.				
Candidates/Course	1 Day	2 Days	3 Days	4 Days
3 or less	895.00	1,682.00	2,469.00	3,256.00
4	988.00	1,832.00	2,676.00	3,520.00
5	1,081.00	1,982.00	2,883.00	3,784.00
6	1,174.00	2,132.00	3,090.00	4,048.00
7	1,267.00	2,282.00	3,297.00	4,312.00
8	1,360.00	2,432.00	3,504.00	4,576.00
9	1,453.00	2,582.00	3,711.00	4,840.00
10	1,546.00	2,732.00	3,918.00	5,104.00
11	1,639.00	2,882.00	4,125.00	5,368.00
12	1,732.00	3,032.00	4,332.00	5,632.00

Prices include buffet meal and handouts

Note: For part day courses, 70% of day charge applies.

Courses undertaken at Customer premises.

Provision of BD-RMG Trainer £77.00 per Man Hour
£616 per day (8hrs)

Charge for Provision of Training Materials £36.00 each/day

Handouts £36.00 each

- Travelling costs and expenses will be charged as per quotation, based on our current "Service Rates".
- Training is based upon the provision of one Bryan Donkin RMG Trainer, unless otherwise specified.
- Each Training Session will be limited to 12 persons for mainly classroom based courses and 4 persons/trainer for extensive practical hands-on work where required.

Certificates (IGEM Approved Courses for CPD or Training Organisation) £20.00 each

All prices exclude VAT and are our standard rates. Bryan Donkin RMG would be pleased to consider requests for tailor made courses to suit specific requirements.